### MODERATOR

**Hans-Peter Teufers** is Director of International Programs at the UPS Foundation. He works with humanitarian partners of the Foundation in Europe and Asia to deliver critical services in humanitarian situations. This includes UNHCR, UNICEF, WFP, UNOCHA, UNDRR and regional partners such as BITC and PDRF providing various resources and charitable donations for projects in different focus areas. Besides leading solutions and immediate disaster relief and response for these partners, a lot of his work relates to capacity building projects in preparedness and resilience improvement. He has spent over 30 years in different roles at the UPS foundation, including in Border Policy Management, Public Affairs, Labor Relations and Human Resources.

### SPEAKERS

**Sergio Gatti** is General Manager of Federcasse since November 2009. From 1986 in the Cooperative Credit, he held the position of head of the Communication Area of Federcasse (from 1999 to 2008) and then became deputy general manager in 2008. He is also director of the Cooperative Credit Bondholders Guarantee Fund and president of the house Ecra publisher. He has written and edited several publications on the subject of banking mutuality, is a director of companies and entities of the Cooperative Movement and the BCC system.

**Pedro Gaivao (MBA SDA Bocconi, Milan)**. Currently head of OpRisk at EDP. Experience in Banking (1990 - 2004) and Energy (at EDP 2004-present) in the areas of Information Technology, Generation and Supply with responsibilities in corporate strategy, change management, planning and implementation, IT projects, IT finance, contract management, business support; lean management, quality and risk.

**Fernando Perez de Britto** is the founder and CEO of AI Systems Research (AISR), a technology and consulting company specialized in analytics, decision support and artificial intelligence solutions, and the co-founder of Hub 4 Ventures, a venture builder fund dedicated to leveraging entrepreneurship. He is responsible for AISR's social responsibility initiative "Making Smart Cities". He has served as ARISE Global Board Member since 2017, as the ARISE representative at SEM and as UNDRR Stakeholder Engagement Mechanism focal point since 2019. Based in São Paulo, Brazil, he has over 20 years of experience in business process optimization and restructuring, and on decision models based on analytics. He holds a Master's in Technologies of Intelligence and Digital Design (Cognitive Sciences), a specialization in Business and Administration and a BSc in Computer Science.

**Maria Luisa Alberto** (Dipl.-Ing) Electrical Engineer since 2002 and a Health and Safety certified trainer. In EDP, collaborated in the development of BCMS certification ISO22301, at E-REDES (EDP Group), and was involved in EU projects related to Resilience. Since 2015 has developed work with the Portuguese National Civil Protection Authority related to National Critical Infrastructure. Since 2017, holds positions in the Risk Management Department of EDP SA (holding) within the scope of Business Continuity and Operational Risk.
Evren Aydoğan has been International Development Management’s (IDEMA) Deputy General Manager for 3 years. He holds MA and BA degrees in international relations, political science, and social policy, and continues his Ph.D. on social assistance mechanisms. He has worked for public institutions, NGOs/think tanks, and private sector companies as a researcher, senior expert, project manager, and government relations/regulatory affairs manager. He has robust experience in project management, business development, and research, monitoring and evaluation.

Ms. Katarina Jovanovic is Assistant Minister, Ministry of Economy in Serbia. She graduated from the Faculty of Mechanical Engineering of the University of Belgrade, majoring in industrial engineering and has held leading positions in the sector for small and medium enterprises for the last 12 years. She is the representative of the Republic of Serbia in various international working bodies, projects and initiatives, which deal with the topics of entrepreneurship and competitiveness, and the coordinator for the implementation of the Act on Small Enterprises of the European Union in the Republic of Serbia.

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